



## FAQ FOR SATURDAY CURBSIDE PICKUP

### **What do you mean by curbside? Can't I just come inside?**

In order to comply with COVID-19 precautions, we are only offering curbside pick up/drop off. After you have placed your order before 9am on Saturdays, here is how you can pick up your items, with COVID-19 precautions:

1. On Saturdays between 10-2pm, drive to the Cherry Building located at 329 10th Avenue SE in Cedar Rapids. Park your car on the South side of the building next to the NewBo Market (the side with the giant cherry sculpture)
2. Then park your car in the parking lot or by the curb. Please park as close to the cherry building as you can get on the side with the sculpture.
3. Call our office at 319-365-9644, tell us your name, color/make of your car and one of our artists will bring your order out to you.
4. Be sure to follow proper precautions by washing your hands and sterilizing your items once you get home.
5. CREATE AT HOME!

### **I purchased a Take & Create Mug to decorate at home. I need to drop it off to go in the kiln. Where do I drop it off and when can I pick it up?**

For our Take & Create MUG and CUP projects, you can drop off your finished project any Saturday between 10am-2pm. Please just follow the same protocol above for drop off. Your item will be ready for pickup on the following Saturday between 10am-2pm.

### **I want to buy two projects, can I pay in person on Saturday?**

In order to comply with COVID-19 precautions, all purchases MUST be done online in order to pick up on Saturdays. We will not be able to accept cash or checks. You can purchase clay and Take & Create projects by going online here: [www.iowaceramicscenter.org/shop](http://www.iowaceramicscenter.org/shop) Please note that in order to pick up your items on Saturdays, your order must be completed by 9am.

### **I don't need clay but I want to purchase glass and a tool in the shop.**

The only things we are offering for Saturday curbside pickup is clay and Take & Create Projects.

### **Can I get my clay now? I want to start working right away--I'm so bored!**

We can relate! Right now we are ONLY offering pickups on Saturdays between 10am-2pm.

### **Have a question that is not covered here? Send us an email at**

[info@iowaceramicscenter.org](mailto:info@iowaceramicscenter.org)